Hudini Breakfast Module – Scoping Document

**For:** Fairmont Dubai

**Version:** 1.0.

Prepared by

# 1. Introduction

This scoping document outlines the requirements, objectives, and proposed solution for implementing a **Breakfast Module** at Fairmont Dubai by Hudini.

# 2. Project Overview

• **Project Name:** Hudini Breakfast Module for Fairmont Dubai

• **Objective:** To streamline and enhance guest breakfast operations by digitizing and centralizing the management of meal plans, package utilization, table assignments, VIP identification, and reporting—ensuring a seamless guest experience.

# 3. Detailed Functionalities

## 1. Manage Utilization for Guests

• Real-time breakfast usage tracking (e.g., whether a guest has utilized their breakfast package on a given day).

• Ability to post breakfast package for non-inclusive guests

## 2. Daily Utilization Reports by Meal

• Automated reporting of how many breakfasts are consumed each day.

• Option to filter by meal type (e.g., Buffet, À la carte, etc.).

## 3. Real time sync from PMS

## 4. Guest Stay Overview & Authorization

• Full-stay utilization view to see how many breakfast entitlements remain or have been consumed.

• Visibility into future meal plan usage

\* Authorise a Guest for breakfast using room number and last name

## 5. Ability to configure multiple outlets in the same hotel that accepts the breakfast package

## 6. Device Compatibility

• Browser-based application accessible on desktop and tablets (iOS, Android).

## 7. VIP & Upset Guests

• Clear identification of VIPs and upset guests upon arrival in the module.

• Special handling notes and personalized service instructions.

## 8. Add staff comments

• Staff can add comments to guest profiles (e.g., dietary restrictions).

## 9. Capture Guest preferences

• Capture guest preferences (e.g., seating preferences, favorite dishes).

## 10. Special requests from PMS

• Capture and show any special requests from PMS/reservation notes

## 11. Visual tags to differentiate rooms without breakfast package

• Quick visual tags to differentiate rooms without breakfast packages and rooms not currently occupied.

# 4. Roles & Responsibilities

| **Role** | **Responsibility** |
| --- | --- |
| Fairmont Dubai | Provide access to PMS API, resources for UAT, operational feedback. |
| Hudini Project Lead | Oversee design, development, deployment, and overall project coordination. |
| Hudini Dev Team | Backend services, front-end module, integration with PMS, QA testing. |
| Fairmont IT Support | Assist in on-site technical setup, coordinate hardware provisioning. |
| F&B Operations Team | Conduct pilot, provide user acceptance feedback, adopt the new workflows. |